

# TESTIMONIAL

## Private biotech lab hosted at CNRS

— Migrating to OCEAView solution from ThermoServer

### Who are you?

"I am a researcher in a private biotechnology laboratory with a team of six people. We are hosted at the CNRS site in Montpellier, and we work in the field of biology and virology."

### What are your monitoring needs?

"We need to monitor all of our equipment to keep an eye on the cold chain for stored reagents, and also to ensure the correct temperature conditions and CO<sub>2</sub> concentration for our incubators to protect the integrity of cell cultures used in biological tests."

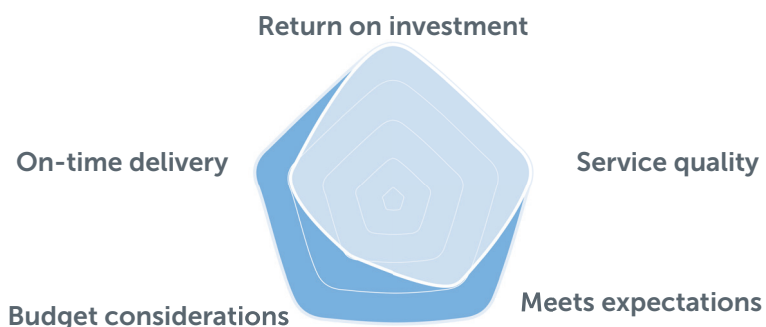


### Why did you decide to migrate to OCEAView?

"We have been using Dickson's ThermoServer solution for the past five years. It works fine, but it had one limitation in our situation: if an alert was generated by the system, verification and acknowledgment had to be handled on the computer where ThermoClient was installed, and that computer had to be able to communicate with the server. It was not possible to perform operations remotely, which was a constraint for on-call staff for evenings, nights, and weekends.

The fact that OCEAView™ Solution is a web and Cloud platform was definitely a motivating factor for our decision to migrate, as we can access the application from any computer, or even a cell phone, to check whether an excursion is critical before going to the lab to check. It makes things a lot easier!"

On a scale from 1 to 5\*, how would you rank the following:



\*1=Disastrous, 2=Unsatisfactory, 3=Acceptable, 4=Satisfactory, 5=Excellent

Aude Garcel  
R&D Director

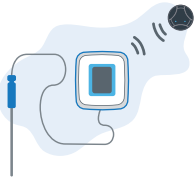
### Equipment

- Refrigerators (4°C)
- Deep freezers (-20°C)
- Deep freezers (-80°C)
- Incubators

### Sensitive products

- Viral strains
- RNA samples
- Living cells

## What do you think about Cobalt X data loggers?



*"Cobalt X are what you call new-generation data loggers. They really change the way things work, such as being able to acknowledge an alarm directly on the data logger screen without having to log in to the application. That is extremely practical. You can also connect a lot more sensors to a Cobalt X, compared to Cobalt 2, which enables us to keep the number of data loggers down while still having the same amount of sensors."*



## How do you feel about OCEAView?



*"The OCEAView interface is much more modern and intuitive than ThermoClient. OCEAView is easier to learn and the application is natural and logical for daily use. Everything is simpler and more intuitive with OCEAView, such as viewing information, monitoring equipment, tracking sensors, and keeping up with sensor calibration validity."*

## A word for customers who have still not migrated to OCEAView?



*"I am honestly quite happy that we made the change. I would recommend that they do the same. It does require a bit of investment at the start, but it is quite quickly worth the effort. You can plug more sensors into a single data logger. You can also use sensors connected wirelessly via Bluetooth, eliminating any risk of breaking the cables for wired sensors, which is something that can happen when using small -20°C freezers with drawers."*

*The OCEAView application offers greater flexibility, offering greater comfort for our teams."*

## What was your experience with the transition?



*"Migration was very smooth. We did not lose any data, as our equipment was still monitored by the ThermoServer system while we implemented the OCEAView solution. Then, we made the switch without any problems."*

*We did receive training on how to use the new application. The day-long training course was just what we needed, not too expensive or complicated. The instructor was very attentive and answered all our questions. It took us a short time to adapt from ThermoServer to OCEAView, but it honestly went very fast. The transition went extremely well and we are very satisfied."*